

## Website Policy

MD1, Inc. ("**MD1**", "**we**", "**us**" or "**our**") respects the privacy of our customers, business partners and individuals whose personal information with which we are entrusted. MD1 collects, uses and discloses personal information consistent with the laws and regulations of the countries in which the information is collected, and in which MD1 does business.

To protect your privacy, we use encryption technologies. In addition, we allow only authorized employees or agents access to personal information. Although we cannot guarantee there will be no unauthorized access to personal information, these measures increase the security and privacy of information traveling to, from and within our website.

## Scope

This policy describes the types of data we may collect from you or that you may provide when you visit [www.md1health.com](http://www.md1health.com), [www.md1patient1.com](http://www.md1patient1.com) ("**Site**") and our practices for collecting, using and disclosing that data, including data that identifies or can be used to identify you ("**personal information**"). This policy does not apply to information collected by any third party, including through any application or content that may link to or be accessible from or on the Site.

Please read this policy carefully to understand our practices regarding your personal information and how we will treat it. If you do not agree with this policy, your choice is not to use our Site.

By accessing or using this Site, you agree to this policy to the extent permitted by applicable law.

## Collection and Use of Data

MD1 provides online services that our customers use to operate aspects of their businesses. These services include tools for patient care, fleet management, records management and communications, among others.

In providing these online services, MD1 processes data our customers submit to our services or instruct us to process on their behaves ("**Customer Information**"). While MD1's customers decide what data to submit, it typically includes information about their patients, customers, employees and the users of our services, such as health, medication, demographic, billing and contact information. MD1 accesses and uses Customer Information to provide our online services to customers, to correct and address technical or service problems, to follow instructions of the MD1 customer who submitted the data, to implement MD1's software and hardware solutions or in response to contractual requirements.

MD1 also collects information about our customers ("**MD1 Information**"). We collect MD1 Information directly from our customers (such as name, contact information and

billing and transaction information), or automatically when they use our services our visit our Site. We use MD1 Information for the purpose of providing MD1's online services, including to present our Site and its contents, satisfy customer requests, fulfill other purposes for which customers provide it, deliver notices about accounts and products or services, estimate use patterns, remember preferences, speed searches, identify locations, analyze scrolling, assess clicks, recognize customers when they return, carry out obligations and enforce rights, in other ways we describe when customers provide information and for other purposes with customers' consent.

The technologies we use for automatic data collection may include cookies (small files placed on your hard drive); flash cookies (local stored objects that collect information about your preferences and navigation); web beacons (small electronic files that permit us to count page visits and collect other statistics); and web analytics and behavioral tracking services and tools (such as Google Analytics and Hotjar that may analyze use of our Site and collect data that may be connected to other data about you on this Site but not third party websites). The information we collect automatically includes problem reports, details of visits (such as usage, traffic, location, statistics, logs and access) and information about computer and internet connections (including IP address, operating system and browser type). The information we collect automatically is statistical, but we may maintain it or associate it with personal information we collect in other ways. If we do, we will treat the combined information as personal information in accordance with this policy.

You have various tools to control cookies, web beacons and similar technologies, including browser controls to block and delete cookies and controls from some third-party analytics service providers to opt out of data collection through web beacons. To learn how you can manage your cookie settings, visit [allaboutcookies.org](http://allaboutcookies.org) Your choices may impact your experiences with our products and services.

## **Uses and Disclosures of your Information**

MD1 uses a limited number of third-party service providers to assist us in providing our services to customers. These third-party providers offer customer support to our customers, assist with the transmission of data and provide data storage services. These third parties may access, process or store personal information in the course of providing their services. MD1 maintains contracts with these third parties restricting their access, use and disclosure of personal information in compliance with our legal obligations, and MD1 may be liable if they fail to meet those obligations and we are responsible for the event giving rise to the damage.

Additionally, we may disclose personal information to affiliates; a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution or other sale or transfer of some or all of MD1's assets; for the purpose for you provide it; for any other purpose we disclose when you provide the information; to comply with any court order, law or legal process; to enforce agreements; if we believe disclosure is necessary or appropriate to protect the rights, property, or safety of MD1, our customers or others; or with your consent.

We do not permit third parties to collect personal information about your online activities over time and across sites when you visit our Site or share that information with third parties for their own marketing purposes. We may disclose aggregated information about our users, and information not identifying any individual, without restriction.

## Your Data Protection Rights

If you would like to make a request relating to Customer Information, you must make your request to the customer directly. We will support the customer as needed in responding to your request.

You have the following data protection rights regarding MD1 Information:

- you wish to **access, correct, update or request deletion** of your personal information, you can do so at any time by [contacting us](#).
- In addition, if you are in Europe, you can **object to processing** of your personal information, ask us to **restrict processing** of your personal information or **request portability** of your personal information. Again, you can exercise these rights by [contacting us](#).
- You have the right to **opt out of marketing communications** we send you at any time. You can exercise this right by clicking on the "unsubscribe" or "opt-out" link in the marketing e-mails we send you. To opt-out of other forms of marketing (such as postal marketing or telemarketing), please [contact us](#).
- Similarly, if we have collected and process your personal information with your consent, then you can withdraw your consent at any time. **Withdrawing your consent** will not affect the lawfulness of any processing we conducted prior to your withdrawal, nor will it affect processing of your personal information conducted in reliance on lawful processing grounds other than consent.
- Finally, you have the **right to complain to a data protection authority** about our collection and use of your personal information.

We respond to all requests from individuals to exercise their data protection rights in accordance with applicable law.

## Data Security

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration and disclosure.

The safety and security of your information also depends on you. Where we have given you (or where you have chosen) a password for access to our Site, you are responsible for keeping this password confidential. Do not share your password. Be careful about giving out information in public areas of the Site. It may be viewed by others.

Unfortunately, the transmission of information by the internet is not completely secure. We undertake reasonable efforts to protect your personal information. We cannot guarantee its security.

### **Data Retention**

We retain personal information we collect from you where we have an ongoing legitimate business need to do so (for example, to provide you a service you requested or to comply with applicable legal, tax or accounting requirements). When we have no ongoing legitimate business need to process your personal information, we will delete or anonymize it or, if this is not possible (for example, because your personal information has been stored in backup archives), then we will securely store your personal information and isolate it from any further processing until deletion is possible.

### **Inquiries and Complaints**

To ask questions or comments about this policy and our privacy practices, including information regarding how to access or update your data or limit its user or disclosure, contact us as follows unless you are in Europe:

MD1, Inc.  
2030 Powers Ferry Rd STE #120  
Atlanta, GA 30339-6201

Attn: Privacy Officer

### **Amendment**

We may update this policy in response to changing legal, regulatory, technical or business developments. When we update our policy, we will take appropriate measures to inform you, consistent with the significance of the changes we make. We will obtain your consent to any material policy changes if required by law. To the extent permitted by law, your continued use of this Site after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates.